

NIC Wage Schedules for Contract

Wage Schedule 2				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$400.00	\$400.00	\$400.00	\$400.00
2	\$420.50	\$421.43	\$422.68	\$423.72
3	\$442.04	\$444.01	\$446.64	\$448.86
4	\$464.69	\$467.80	\$471.97	\$475.48
5	\$488.50	\$492.87	\$498.73	\$503.68
6	\$513.53	\$519.27	\$527.00	\$533.55
7	\$539.84	\$547.10	\$556.89	\$565.20
8	\$567.50	\$576.41	\$588.46	\$598.72
9	\$596.58	\$607.29	\$621.82	\$634.23
10	\$627.14	\$639.83	\$657.08	\$671.85
11	\$659.28	\$674.11	\$694.34	\$711.69

**Title(s):**  
Internet Assistant

Wage Schedule 3				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$480.00	\$480.00	\$480.00	\$480.00
2	\$499.22	\$500.33	\$501.81	\$503.05
3	\$519.20	\$521.51	\$524.61	\$527.20
4	\$539.98	\$543.60	\$548.44	\$552.52
5	\$561.60	\$566.62	\$573.36	\$579.05
6	\$584.08	\$590.62	\$599.41	\$606.86
7	\$607.46	\$615.63	\$626.64	\$636.00
8	\$631.78	\$641.70	\$655.11	\$666.54
9	\$657.07	\$668.87	\$684.88	\$698.54
10	\$683.37	\$697.20	\$715.99	\$732.08
11	\$710.73	\$726.72	\$748.52	\$767.24

**Title(s):**  
Customer Assistant

Wage Schedule 4				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$420.00	\$420.00	\$420.00	\$420.00
2	\$451.50	\$452.51	\$453.85	\$454.97
3	\$485.36	\$487.53	\$490.42	\$492.85
4	\$521.76	\$525.26	\$529.94	\$533.88
5	\$560.90	\$565.91	\$572.64	\$578.33
6	\$602.96	\$609.71	\$618.79	\$626.47
7	\$648.19	\$656.90	\$668.65	\$678.63
8	\$696.80	\$707.74	\$722.53	\$735.13
9	\$749.06	\$762.51	\$780.76	\$796.33
10	\$805.24	\$821.53	\$843.67	\$862.63
11	\$865.63	\$885.11	\$911.66	\$934.45

**Title(s):**  
Dispatcher  
Surveillance Administrator

Wage Schedule 4(A)				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$572.00	\$572.00	\$572.00	\$572.00
2	\$603.23	\$604.57	\$606.36	\$607.86
3	\$636.16	\$639.00	\$642.79	\$645.97
4	\$670.89	\$675.39	\$681.40	\$686.47
5	\$707.52	\$713.85	\$722.34	\$729.51
6	\$746.15	\$754.50	\$765.73	\$775.25
7	\$786.89	\$797.46	\$811.73	\$823.85
8	\$829.85	\$842.88	\$860.50	\$875.50
9	\$875.16	\$890.87	\$912.19	\$930.39
10	\$922.94	\$941.60	\$966.99	\$988.72
11	\$973.32	\$995.22	\$1,025.08	\$1,050.71

**Title(s):**  
Technical Support Specialist

Wage Schedule 5				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$583.40	\$583.40	\$583.40	\$583.40
2	\$624.92	\$626.32	\$628.17	\$629.72
3	\$669.40	\$672.39	\$676.38	\$679.72
4	\$717.05	\$721.85	\$728.28	\$733.70
5	\$768.09	\$774.95	\$784.17	\$791.95
6	\$822.76	\$831.96	\$844.35	\$854.84
7	\$881.32	\$893.16	\$909.14	\$922.71
8	\$944.05	\$958.86	\$978.91	\$995.98
9	\$1,011.24	\$1,029.40	\$1,054.03	\$1,075.06
10	\$1,083.22	\$1,105.13	\$1,134.92	\$1,160.42
11	\$1,160.31	\$1,186.42	\$1,222.01	\$1,252.56

**Title(s):**  
Billing Coordinator  
Customer Billing Representative

Wage Schedule 7				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$624.00	\$624.00	\$624.00	\$624.00
2	\$671.56	\$673.05	\$675.04	\$676.71
3	\$722.74	\$725.96	\$730.26	\$733.88
4	\$777.82	\$783.03	\$790.00	\$795.87
5	\$837.09	\$844.58	\$854.62	\$863.11
6	\$900.89	\$910.97	\$924.53	\$936.02
7	\$969.55	\$982.58	\$1,000.16	\$1,015.09
8	\$1,043.44	\$1,059.82	\$1,081.98	\$1,100.84
9	\$1,122.96	\$1,143.13	\$1,170.48	\$1,193.83
10	\$1,208.54	\$1,232.99	\$1,266.23	\$1,294.68
11	\$1,300.65	\$1,329.91	\$1,369.81	\$1,404.05

**Title(s):**  
Support Administrator I  
Provisioning Administrator I

NIC Wage Schedules for Contract

Wage Schedule 9				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$658.00	\$658.00	\$658.00	\$658.00
2	\$711.60	\$713.18	\$715.29	\$717.06
3	\$769.56	\$772.99	\$777.57	\$781.42
4	\$832.24	\$837.81	\$845.27	\$851.56
5	\$900.02	\$908.07	\$918.87	\$927.99
6	\$973.33	\$984.22	\$998.88	\$1,011.28
7	\$1,052.61	\$1,066.76	\$1,085.85	\$1,102.05
8	\$1,138.35	\$1,156.22	\$1,180.39	\$1,200.97
9	\$1,231.07	\$1,253.18	\$1,283.17	\$1,308.77
10	\$1,331.34	\$1,358.27	\$1,394.89	\$1,426.24
11	\$1,439.78	\$1,472.18	\$1,516.34	\$1,554.25

**Title(s):**

Technical Support Representative I

Wage Schedule 10				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$690.90	\$690.90	\$690.90	\$690.90
2	\$747.18	\$748.84	\$751.06	\$752.91
3	\$808.03	\$811.64	\$816.45	\$820.49
4	\$873.85	\$879.70	\$887.54	\$894.14
5	\$945.03	\$953.48	\$964.82	\$974.39
6	\$1,022.00	\$1,033.44	\$1,048.82	\$1,061.85
7	\$1,105.25	\$1,120.10	\$1,140.14	\$1,157.16
8	\$1,195.27	\$1,214.03	\$1,239.41	\$1,261.02
9	\$1,292.63	\$1,315.84	\$1,347.33	\$1,374.21
10	\$1,397.91	\$1,426.19	\$1,464.64	\$1,497.55
11	\$1,511.78	\$1,545.79	\$1,592.17	\$1,631.97

**Title(s):**

Provisioning Administrator II

Wage Schedule 11				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$695.00	\$695.00	\$695.00	\$695.00
2	\$751.20	\$752.87	\$755.10	\$756.96
3	\$811.94	\$815.56	\$820.39	\$824.45
4	\$877.59	\$883.46	\$891.33	\$897.96
5	\$948.55	\$957.03	\$968.41	\$978.02
6	\$1,025.24	\$1,036.71	\$1,052.15	\$1,065.22
7	\$1,108.14	\$1,123.04	\$1,143.13	\$1,160.19
8	\$1,197.74	\$1,216.55	\$1,241.98	\$1,263.63
9	\$1,294.59	\$1,317.84	\$1,349.38	\$1,376.30
10	\$1,399.27	\$1,427.57	\$1,466.06	\$1,499.00
11	\$1,512.41	\$1,546.44	\$1,592.83	\$1,632.65

**Title(s):**

Technical Support Representative II

Wage Schedule 13				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$729.50	\$729.50	\$729.50	\$729.50
2	\$788.34	\$790.10	\$792.44	\$794.40
3	\$851.94	\$855.74	\$860.81	\$865.07
4	\$920.66	\$926.82	\$935.08	\$942.03
5	\$994.92	\$1,003.82	\$1,015.75	\$1,025.84
6	\$1,075.18	\$1,087.20	\$1,103.39	\$1,117.10
7	\$1,161.90	\$1,177.52	\$1,198.59	\$1,216.48
8	\$1,255.63	\$1,275.34	\$1,302.00	\$1,324.70
9	\$1,356.91	\$1,381.28	\$1,414.33	\$1,442.55
10	\$1,466.37	\$1,496.03	\$1,536.36	\$1,570.89
11	\$1,584.65	\$1,620.30	\$1,668.91	\$1,710.64

**Title(s):**

Network Technician  
Support Administrator II  
Surveillance Technician

Wage Schedule 15				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$768.00	\$768.00	\$768.00	\$768.00
2	\$829.41	\$831.26	\$833.72	\$835.78
3	\$895.74	\$899.73	\$905.07	\$909.55
4	\$967.36	\$973.84	\$982.51	\$989.82
5	\$1,044.72	\$1,054.06	\$1,066.59	\$1,077.18
6	\$1,128.26	\$1,140.88	\$1,157.86	\$1,172.25
7	\$1,218.48	\$1,234.85	\$1,256.95	\$1,275.71
8	\$1,315.91	\$1,336.57	\$1,364.51	\$1,388.30
9	\$1,421.13	\$1,446.66	\$1,481.27	\$1,510.83
10	\$1,534.77	\$1,565.82	\$1,608.03	\$1,644.17
11	\$1,657.50	\$1,694.79	\$1,745.64	\$1,789.28

**Title(s):**

NCG Representative

Wage Schedule 16				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$765.98	\$765.98	\$765.98	\$765.98
2	\$827.77	\$829.61	\$832.07	\$834.12
3	\$894.54	\$898.53	\$903.85	\$908.33
4	\$966.69	\$973.17	\$981.83	\$989.13
5	\$1,044.67	\$1,054.01	\$1,066.54	\$1,077.13
6	\$1,128.93	\$1,141.56	\$1,158.56	\$1,172.95
7	\$1,220.00	\$1,236.39	\$1,258.52	\$1,277.30
8	\$1,318.40	\$1,339.10	\$1,367.10	\$1,390.93
9	\$1,424.75	\$1,450.34	\$1,485.04	\$1,514.67
10	\$1,539.67	\$1,570.82	\$1,613.17	\$1,649.42
11	\$1,663.87	\$1,701.30	\$1,752.34	\$1,796.15

**Title(s):**

Provisioning Administrator III  
Video Site Operations Technician

NIC Wage Schedules for Contract

Wage Schedule 17				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$806.50	\$806.50	\$806.50	\$806.50
2	\$870.48	\$872.42	\$875.00	\$877.16
3	\$939.53	\$943.72	\$949.32	\$954.02
4	\$1,014.06	\$1,020.85	\$1,029.95	\$1,037.60
5	\$1,094.50	\$1,104.29	\$1,117.42	\$1,128.51
6	\$1,181.33	\$1,194.54	\$1,212.33	\$1,227.39
7	\$1,275.04	\$1,292.18	\$1,315.30	\$1,334.93
8	\$1,376.19	\$1,397.79	\$1,427.01	\$1,451.89
9	\$1,485.36	\$1,512.03	\$1,548.21	\$1,579.10
10	\$1,603.19	\$1,635.61	\$1,679.71	\$1,717.46
11	\$1,730.36	\$1,769.30	\$1,822.37	\$1,867.93

**Title(s):**

Wage Schedule 18				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$806.40	\$806.40	\$806.40	\$806.40
2	\$870.88	\$872.82	\$875.41	\$877.57
3	\$940.52	\$944.72	\$950.32	\$955.02
4	\$1,015.73	\$1,022.53	\$1,031.64	\$1,039.31
5	\$1,096.95	\$1,106.76	\$1,119.92	\$1,131.04
6	\$1,184.67	\$1,197.92	\$1,215.75	\$1,230.86
7	\$1,279.40	\$1,296.59	\$1,319.79	\$1,339.49
8	\$1,381.70	\$1,403.39	\$1,432.73	\$1,457.71
9	\$1,492.19	\$1,518.98	\$1,555.33	\$1,586.36
10	\$1,611.51	\$1,644.10	\$1,688.43	\$1,726.37
11	\$1,740.37	\$1,779.53	\$1,832.91	\$1,878.73

**Title(s):**  
Connectivity Specialist I

Wage Schedule 19				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$845.50	\$845.50	\$845.50	\$845.50
2	\$912.03	\$914.06	\$916.77	\$919.03
3	\$983.79	\$988.18	\$994.04	\$998.96
4	\$1,061.20	\$1,068.31	\$1,077.82	\$1,085.84
5	\$1,144.70	\$1,154.94	\$1,168.67	\$1,180.27
6	\$1,234.77	\$1,248.59	\$1,267.18	\$1,282.92
7	\$1,331.93	\$1,349.83	\$1,373.98	\$1,394.49
8	\$1,436.73	\$1,459.29	\$1,489.80	\$1,515.77
9	\$1,549.78	\$1,577.62	\$1,615.37	\$1,647.59
10	\$1,671.73	\$1,705.54	\$1,751.52	\$1,790.88
11	\$1,803.27	\$1,843.84	\$1,899.16	\$1,946.64

**Title(s):**

Wage Schedule 20				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$846.83	\$846.83	\$846.83	\$846.83
2	\$914.01	\$916.04	\$918.75	\$921.02
3	\$986.51	\$990.91	\$996.79	\$1,001.72
4	\$1,064.77	\$1,071.90	\$1,081.44	\$1,089.49
5	\$1,149.23	\$1,159.50	\$1,173.29	\$1,184.94
6	\$1,240.39	\$1,254.27	\$1,272.95	\$1,288.76
7	\$1,338.79	\$1,356.78	\$1,381.06	\$1,401.67
8	\$1,444.99	\$1,467.67	\$1,498.36	\$1,524.48
9	\$1,559.62	\$1,587.63	\$1,625.62	\$1,658.05
10	\$1,683.33	\$1,717.38	\$1,763.68	\$1,803.32
11	\$1,816.87	\$1,857.75	\$1,913.48	\$1,961.32

**Title(s):**  
Circuit Coordinator

Wage Schedule 22				
Step	8/18/2019	8/16/2020	8/15/2021	8/14/2022
1	\$887.78	\$887.78	\$887.78	\$887.78
2	\$957.63	\$959.77	\$962.61	\$964.99
3	\$1,032.99	\$1,037.59	\$1,043.74	\$1,048.91
4	\$1,114.27	\$1,121.73	\$1,131.72	\$1,140.13
5	\$1,201.94	\$1,212.69	\$1,227.11	\$1,239.29
6	\$1,296.52	\$1,311.02	\$1,330.54	\$1,347.07
7	\$1,398.53	\$1,417.33	\$1,442.69	\$1,464.22
8	\$1,508.57	\$1,532.25	\$1,564.29	\$1,591.56
9	\$1,627.27	\$1,656.50	\$1,696.14	\$1,729.98
10	\$1,755.32	\$1,790.82	\$1,839.10	\$1,880.43
11	\$1,893.43	\$1,936.03	\$1,994.12	\$2,043.97

**Title(s):**  
Connectivity Specialist II  
Network Specialist